

The OCC Mission Statement

To maximize economic benefits for the metropolitan region and the state of Oregon while protecting the public investment in the facility.

OCC Value Statement

Our Customers:

We always act in ways that demonstrate that customer service and satisfaction is our NUMBER ONE PRIORITY.

We are committed to knowing and understanding our customers' needs, and to fulfilling those needs, so that they want to return again and again.

We understand that superior customer service and satisfaction are the keys to achieving our goal to be the "Best Convention and Meeting Facility on the West Coast".

Ourselves:

We have zero tolerance for any form of discrimination or harassment in the work place.

We believe our diversity is a business advantage and we treat each other with dignity and respect.

We all take responsibility for making the facility a better place to work.

We will live up to the high standards of the Oregon Convention Center and we will recognize and reward employees whose contributions and accomplishments help achieve our mission.

We take time to develop good working relationships with each other. We believe in teamwork and support open and honest communication.

Public Trust:

We are honored to serve the public interest and we demonstrate that by holding ourselves to the highest standards of integrity and ethical behavior.

We value the trust that the public places in us by being effective in our work, being open and honest in our public contacts and by honoring the commitments we make.

We direct our resources efficiently and responsibly to maintain the financial trust placed in our facility.